

# WELCOME

## AT SR MONKEY LODGE

We are very pleased to welcome you here and wish you a pleasant, unforgettable stay.

We ask you to read this information about the house rules and also to observe the rules:

1. General

If you miss anything in the facility or if you need help, contact us or our staff with confidence. All things that are in the apartments or on the balcony or terrace, or belong to them, may and should be used by the guests.

2. Smoking

Smoking in the apartments is not allowed. Please go outside to the terrace/balcony and use the ashtray. Especially in the dry season, it is important not to throw cigarettes into nature due to the high risk of fire.

3. TV

We only provide TVs for connecting hard drives or similar, unfortunately not cable TV.

4. WiFi

Unfortunately, there is no elaborate system for obtaining Internet and mobile network in Gambia, as you might know from home. Therefore SR Monkey Lodge cannot provide WiFi access for each apartment. In addition, there is still minimal reception in our area. In the SR Monkey Bar there is the option of dialing into the router for a one-off fee. Please ask us for the access code. However, a permanent connection cannot be guaranteed.

5. Barbecue Lounge

You are welcome to use the Barbecue Lounge to grill extensively. Afterwards, we ask you to leave the lounge tidy and clean and to clean the grating so that the next guests can also enjoy it.

6. Pool

The pool is freely accessible to every guest in SR Monkey Lodge. Swimming in the pool is at your own risk.

7. Key

Please never let the key out of your hand. Loss of the key is to be reported immediately report and the guest is liable up to the amount of the replacement costs, if necessary also replacement of the lock. Of course you can deposit the key at the night watchman house.

8. Disposal

In Africa there is almost no waste separation or incineration plants, so the waste is often burned as a whole. However, we ask you to separate one or the other such as glass and metal cans. Appropriate containers are available on the property.

Please only use rubbish bins and cosmetic bins in the bathroom with rubbish bags and these dispose of closed in the bins provided. In the kitchen sink, the toilets, the sinks and showers must not contain waste, leftover food, harmful liquids or something similar thrown or poured! Please avoid anything to blockages in the lines can lead (no hygiene articles in the toilet).

9. Final cleaning

We ask you to leave the apartments in a tidy condition before departure, to put all used dishes back in the cupboards and to dispose of the garbage. Everything else will be taken care of by our cleaning staff. If daily cleaning is desired, please contact our staff. The final cleaning is included in the price. However, any other cleaning must be done by the guest.

10. Washing machine

A washing machine is available on site. If you prefer to have your laundry washed, please contact our staff. However, a fee will be charged for this service.

11. Arrival/ Departure

The transfer between the airport and the apartment is provided by SR Monkey Lodge. For this we ask you to provide us with your travel dates. On the day of departure you have to check out four hours before departure, as the journey to the airport is uncertain due to the time.

Before you leave, the apartment should look the way you found it have.

12. Liability

SR Monkey Lodge assumes no liability for valuables belonging to the guest(s), as well as damage to property and personal injury.

The guest is liable for damage in the amount of the replacement costs.

There is a safe in the apartment for valuables.

By booking the apartments, we assume that the house rules will be accepted.

If you have any questions, we are available.

Now we wish you a pleasant stay, lots of fun, relaxation and recreation.

Your SR Monkey Lodge Team